

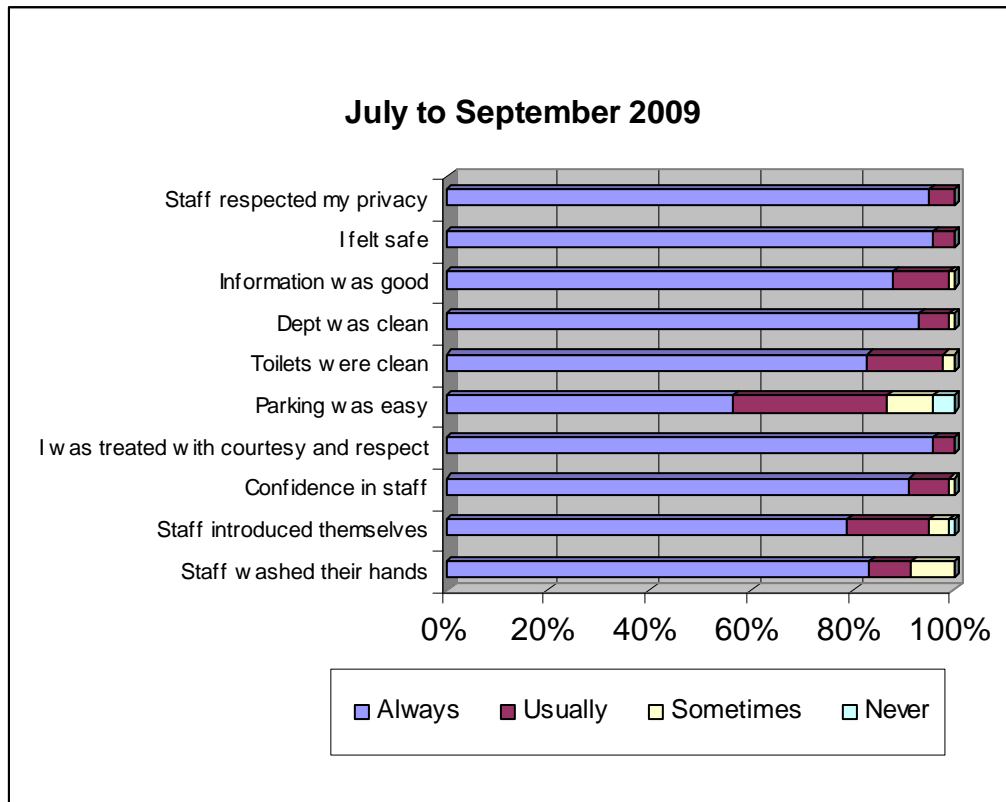
## Patient Experience Feedback Survey

Since September 2007, we have asked our patients their opinion of our services across the Trust. We asked questions about issues such as cleanliness, communication and privacy and dignity.

Between July and September 2009, we received 999 forms. Patients are asked to give a rating of either:

- Always
- Usually
- Sometimes
- Never
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The graph below shows a selection of questions from the survey with the results.



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